**Table 2 - Customer comments/feedback**

Highlighted rows together are primary key

|  |  |  |
| --- | --- | --- |
| Column Name | Datatype | Description |
| flight\_number | Integer | Flight number |
| origin\_station\_code | String | Origin/Departure station code |
| destination\_station\_code | String | Destination/Arrival station code |
| scheduled\_departure\_date | Date | Flight's scheduled departure date |
| arrival\_delay\_group | String | Grouping for arrival delay time |
| departure\_delay\_group | String | Grouping for departure delay time |
| entity | String | Latin/Domestic/Atlantic |
| verbatim\_text | String | Comment text |
| seat\_factor\_band | String | Groups of seat factor. Seat factor is the % of seats filled by revenue passengers in a flight |
| ques\_verbatim\_text | String | survey question |
| loyalty\_program\_level | String | Mileage Plus Program level |
| fleet\_type\_description | String | Aircraft type - B737-900/B777-200…. |
| fleet\_usage | String | Mainline/Express |
| response\_group | String | Member/Non-member |